

HARMONI

Terms & Conditions and Privacy Policy

Last Updated: March 1, 2026

IMPORTANT MEDICAL DISCLAIMER

HARMONI is not a medical device and does not provide medical advice, diagnosis, or treatment. It is a supportive wellness tool only. Users with clinical or mental health conditions should consult a qualified healthcare professional for personalized care. HARMONI should be used alongside — and never in place of — professional medical consultation or guidance. In case of a mental health emergency or crisis, please contact your local emergency services or a qualified healthcare provider immediately.

1. Introduction

Welcome to HARMONI. By accessing or using the HARMONI web application, you agree to be bound by these Terms & Conditions and our Privacy Policy. Please read them carefully before using the platform. If you do not agree with any part of these terms, you must not use HARMONI.

We are committed to protecting your privacy and ensuring that your personal data is handled safely and responsibly.

2. Not a Medical Service

HARMONI is a music and wellness support tool. It is explicitly not:

- A medical device or substitute for medical care
- A diagnostic tool for any physical or mental health condition
- A replacement for professional therapy, counseling, or psychiatric services
- A crisis intervention service

If you are experiencing a mental health crisis, suicidal thoughts, or any medical emergency, please stop using this application and contact your local emergency services or a qualified healthcare professional immediately.

3. Information We Collect

We may collect the following types of information:

- Personal Information: Name (optional), age, email address (optional), or account login details (if applicable).
- Session Data: Preferences selected during music or video sessions, session duration, and interaction feedback. When using emotion recognition features, HARMONI may briefly record facial expressions and voice input to personalize the session. These recordings are processed in real-time, stored temporarily, and permanently deleted after analysis.

- **Accessibility Preferences:** Your selected accessibility settings to customize the interface.
- **Optional Data:** If you link wearable devices (e.g. Arduino-based sensors), we may process anonymized biometric data for session optimization.
- **Technical Information:** IP address, browser type, operating system, device type, and usage logs.

4. How We Use Your Information

We use your information to:

- Personalize your HARMONI experience
- Improve the effectiveness of music and video wellness sessions
- Maintain the functionality, security, and performance of the platform
- Communicate updates, changes, or service-related announcements
- Respond to support inquiries

We do not sell, rent, or share your personal data with third parties for marketing purposes.

5. Data Storage and Security

Your data is stored securely in encrypted cloud databases. We implement industry-standard security practices to protect your information from unauthorized access, alteration, or loss.

6. Data Retention

We retain your information only for as long as necessary to provide you with our services, comply with legal obligations, and improve the platform. You may request deletion of your data at any time by contacting us.

7. Your Rights

You have the right to:

- Access your personal data
- Correct inaccuracies in your data
- Request deletion of your data
- Withdraw consent at any time (where applicable)

To exercise any of these rights, please contact us at support@harmoniheals.com.

8. Cookies and Analytics

HARMONI may use cookies or similar technologies for session management and anonymous usage analytics. You can disable cookies in your browser settings, though some features may not function properly as a result.

9. Third-Party Services

HARMONI may include links or integrations with third-party services (e.g., music APIs, wearable devices). These services operate under their own privacy policies, and we encourage you to review them independently. HARMONI is not responsible for the practices of third-party services.

10. Age Restriction

HARMONI is not intended for use by individuals under the age of 18. By using this application, you confirm that you are 18 years of age or older.

11. Limitation of Liability

HARMONI and its developers shall not be held liable for any physical, psychological, or emotional outcomes resulting from use of the application. The platform is provided as a supplementary wellness tool only. By using HARMONI, you acknowledge and accept that it is not a substitute for professional healthcare services.

12. Updates to These Terms

We may update these Terms & Conditions from time to time. When we do, we will revise the Last Updated date at the top of this document. Continued use of HARMONI after changes constitutes your acceptance of the revised terms.